


## EMERGENCY SITUATIONS

- ❖ In case of an accident, incident or departure of fire ON SITE  **fire : EVACUATE**
  - ⇒ **PROTECT => ALERT (call 18 / 112) => HELP/RESCUE**
  - In case of doubt: call a responsible from SOSTMEIER
- ❖ OFF SITE emergency situations => Call a responsible from SOSTMEIER (contact details below)
- ❖ In case of damage, leakage/spill of chemicals
  - ⇒ Identify the product and its characteristics (UNO code, state, conditioning)
  - ⇒ Avoid the dispersal of the product (absorbent / retention) while protecting yourself (adapted personal protective equipment)
  - ⇒ Warn our safety adviser in transport : A. DEBEURY: TEL : + 33 1 30 11 25 51



ZI ACTIVAL BP.45, rue du g <sup>al</sup> de Gaulle 57730 VALMONT	31, avenue Louis de Broglie 95500 LE THILLAY	LD en Miqueou 736, route de Lahitte 32270 MARSAN	Europole Sud, Rue Carnot 57910 HAMBACH	Bât. A, ZI TECHNO LAND 355, rue de la Voivre 25490 FESCHES LE CHATEL
Tél : + 33 3 87 59 21 Fax : + 33 3 87 29 59 29	Tél : + 33 1 30 11 25 50 Fax : + 33 1 39 92 25 79	Tél : + 33 5 62 63 64 45 Fax : + 33 5 62 63 64 09	Tél : +33 3 87 09 52 63 Fax : +33 3 87 09 47 13	Tél : +33 3 81 91 21 67 Fax : +33 3 81 91 14 64

## OUR REQUIREMENTS

- **The return of the charter fax signed** means that the transport contract is agreed (unless EDI transfers). No confirmation in return in the hour is considered as an agreement of the charter contract. By accepting the transport contract you agree the particular instructions (delay...) otherwise we will charge you the incurred coasts.
- **No freighting in series or transshipping without previous agreement**
- **Before any shipment provide us** the copies of the following up to date documents:
  - **transport license**
  - **exhaustive insurance cover** (civil and merchandise liability covering at least the carrier's responsibility under CMT or national conditions)
  - completed and signed **security declaration** (available under : [http://www.sostmeier.fr/sites/sostmeier/files/SECURITY\\_DECLARATION.pdf](http://www.sostmeier.fr/sites/sostmeier/files/SECURITY_DECLARATION.pdf))
  - for the French carriers: your certificate of social declaration (URSSAF) for candidates to an order from at least from 5000€, dated from less than 3 month
- **Returnable logistics handling support** have to be traded otherwise they will be invoiced (+ linked administrative costs)
- **Your invoice specifies our transport reference** (sending number) and includes the proof of delivery+delivery receipt. The price includes the diesel tax. Payment term: 30 days
- **Commercial neutrality** (no solicitation of clients) and commercial discretion
- **Respect of the privacy** and security of data processing
- The **truck** and its **equipment** have to be compliant with the law and with the current safety rules, have to be well maintained and in good condition (regular load floor, without any hole, waterproof truck cover...) and have to suit with the required work
- **The driver has to:**
  - respect of the **incompatibilities between the goods**
  - have a **correct behavior and a proper dress**
  - check the **bracing of the goods** (the securing of the load has to suit to the goods' specificities)
  - **respect the Health Safety and Environment instructions** at the loading and unloading sites (safety report and others...) in particular drug or alcohol prohibited, wearing of personal protective equipment, leave the load / unload sites clean
  - **adopt an eco-driving**
  - **park the vehicle loaded** with the good we consign you **on safe places**
- As soon as an **incident** or an **unexpected event** occurs, report it to the charterer (reservations/observations for damage or missing parts, non-compliances of the transport requirements, delay, leakage / spill...)
- **Compliance with applicable legal local and international requirements.** For ex.:
  - permits / licenses / authorizations linked to the subcontracted operations
  - traffic laws, European social regulations, custom regulations
  - cabotage rules, minimum salary, Macron law...

**IN ADDITION TO THESE REQUIREMENTS, THE CARRIER HAS TO FOLLOW LEGAL RULES**